



## Roving Rovers Ltd Kenya

Our aim as a Company is to give complete satisfaction so that you can enjoy a safe and happy safari.

### **Hiring contract.**

Please read the terms of the contract below carefully.

### **The vehicle and its contents.....self drive/with driver**

1. The vehicle is rented out to the client and includes: unlimited mileage, all taxes and insurances (see website for details) and all documents for crossing borders and all is included in the quoted price on the invoice.
2. On delivery of the vehicle the driver will go through the company's hand over procedure.
  - i) Familiarisation of the vehicle itself, which will include a test drive if the client is unfamiliar with driving a Land rover.
  - ii) Checking the items that go with the vehicle: hi lift jack, tools, belts etc listed in the inventory on the company's website and the condition that they are in.
  - iii) Checking any camping equipment that has been hired for the safari, for condition and quantity and a copy of the check list left with the client.
3. The vehicle is hired to the client on the understanding that it will be returned to the company at the end of the safari in the same condition that it was delivered to the client.
4. If there has been any damage to vehicle or damage or loss of the contents of the vehicle, the client will need to report this and will come to an agreement with the company on reparations. Damage to vehicle should be covered by our Company's insurance but depends on responsibility. Normally the loss or damage of any of the contents of the vehicle the client will be required to make amends.
5. In the event of a problem with the vehicle, the earliest possible contact must be made with the Company and if anyone is subcontracted to help the client then it must be at the direction of the Company.

## **Driving and insurance of drivers**

1. Please read the terms and conditions regarding our insurance on the FAQ page of our website.
2. All drivers must be over 25 years old, have been driving for more than 3 years and not been convicted of careless driving in the last 5 years.
3. The Company will require having photocopies of driver's licence of all those intending to drive, before the start of the safari. This can be done on arrival. Or a copy (scanned and emailed) can be sent in advance if preferred.
4. A familiarisation drive may be required as above
5. On arrival in Kenya for the client to receive the vehicle, the client will be required to sign the rental contract, a copy of which is emailed to the client along with the invoice.

## **Taking a driver.**

1. The normal working hours of a driver is 10 hrs.
2. Breaks for lunch and in the afternoon will be given to the driver in order to maintain safety.
3. Due consideration for the driver is required. Although he will help with setting up camp and in some cases cook if that is what the driver has been contracted to do, this needs to be balanced with hours he will drive.

## **Personal property**

The company cannot be held responsible for any loss or damage to client's personal property at any time during the safari.

## **General services**

Our aim, again, as a company is to give complete satisfaction so that the client can have a safe and happy safari. If any services provided by the Company are deemed unsatisfactory by the client, then the earliest possible contact must be made to the Company so that things can be sorted out.

## **Risk release**

All persons travelling in the vehicle are required to sign the Companies risk release form before starting their safari.

A copy of this can be supplied in advance.

**Deposit and payment of balance.**

A payment of 25% of the invoice is required to make a firm booking. This will also be taken as an acceptance of this rental contract and its terms and conditions, which will be formally signed at the beginning of the safari. The deposit is non-refundable.

The remainder of payment is required 2 weeks before the start of the safari.

**Finishing the safari**

Any premature termination of the safari will not result in any refund or voucher for a future safari unless by prior agreement with the Company.

The Company is duty bound to honour all that is in this contract.